



infor



The background image shows a group of people in a control room or data center. A man in the foreground is pointing at a large screen displaying a complex data visualization. A woman is looking at the screen, and another person is partially visible on the right. The screen shows a map with various colored lines and data points, along with some text and charts. The overall atmosphere is professional and focused on data analysis.

Infor **CloudSuite**

Platform for process integration | Industry-driven data | AI automation

Industry-specific functionality powered on the cloud

Designed to provide an unmatched user experience, Infor CloudSuite™ solutions deliver industry-specific capabilities without extensive customizations or integrations. Infor® CloudSuite solutions combine the Infor cloud platform built on infrastructure services from Amazon Web Services® (AWS®) and Infor OS—enabling cloud applications to work collaboratively with each other and with legacy software.

By moving critical business applications to an Infor CloudSuite, businesses can take advantage of automatic upgrades that deliver the latest advances in enterprise functionality. As users become more productive, technology teams can spend less time managing software deployments and customizations—and everyone can focus on more strategic initiatives.

Keep applications current and connected, leverage powerful functionality, and optimize critical business processes—with Infor CloudSuite.

Constant innovation

Specialized by industry, Infor CloudSuite solutions are built for the cloud to enable global business, networked analytics, and a user experience that can be augmented by artificial intelligence.

Infor CloudSuite solutions help organizations:

- Stay current on the latest versions of their software.
- Allow users to access applications on any device anywhere.
- Scale cloud services to handle usage peaks and valleys.
- Reduce total cost of ownership and capital investment.
- Integrate cloud and on-premises applications with pre-built APIs.
- Connect data across cloud and legacy applications for enterprise insights.
- Democratize analytics for better decisions.



World-class infrastructure

The Infor cloud is built on Amazon Web Services (AWS), the market leader for cloud-based infrastructure as a service (IaaS) and platform as a service (PaaS) for over 10 years. By leveraging Amazon's multi-billion dollar annual R&D investment in technology, Infor can focus on its core mission of building critical capabilities into our applications.

Infor has partnered with Amazon® to deploy Infor CloudSuite solutions in more than 20 AWS regions and 61 availability zones across the globe—and that footprint continues to grow to meet customer requirements.

Infor CloudSuite solutions are designed to run seamlessly across multiple availability zones with active/active high-availability clustering. This means that customers will experience minimal impact from any unplanned outages or system loads.



The Infor cloud built on AWS



Reliability

Infor CloudSuite solutions are fault tolerant and able to self-recover from unexpected hardware failures. Each AWS region has multiple availability zones, relying on different utility and telecommunication providers to limit the chances of multiple availability zones failing at the same time. Infor CloudSuite solutions are designed to run seamlessly across multiple AWS availability zones in an active/active manner, utilizing highly redundant object storage provided by AWS to maximize data durability.



Performance

Infor CloudSuite solutions take advantage of more than 50 services provided by AWS to optimize compute performance, data persistence, networking, caching, monitoring, and incident response. Infor cloud services utilize content distribution networks (CDN) to cache static content across a network of geographically distributed edge devices. Edge caching and dynamic point-of-presence optimization enables our customers to experience low latency globally.



Scalability

Infor CloudSuite solutions leverage AWS features such as auto-scaling to provide a highly scalable on-demand performance. Capacity is proactively added and removed based on usage patterns and scaling key performance indicators. Automated monitoring, AI, machine learning, and auto-scaling allow Infor to dynamically predict compute resource demand for efficient and transparent capacity management.



Agility

Infor has built a sophisticated continuous integration and continuous deployment pipeline, empowering developers to rapidly build, test, and deploy CloudSuite enhancements to AWS. Using state-of-the-art tooling, Infor's automated release process allows customers to benefit from rapid product innovation with no requirement for costly professional services engagement for upgrades.



Security

Infor CloudSuite solutions are deployed in data centers with multiple layers of operational and physical security that maintain compliance with industry standards (more details and security certifications can be found at trust.infor.com). Infor uses multi-tiered monitoring to identify, analyze, and act upon issues. Extensive use of telemetry allows for automated notifications or self-healing with continuous focus on predictive and preventative issue management.



Productivity delivered



INDUSTRY



CLOUD



ANALYTICS



NETWORK



ARTIFICIAL
INTELLIGENCE



VALUE AS
A SERVICE

Supporting modern users— today and tomorrow

Infor CloudSuite solutions leverage modern technology to help organizations create the efficiencies they need today to achieve future growth, and can be extended with artificial intelligence and the world's largest commerce network.

Pre-built critical industry capabilities

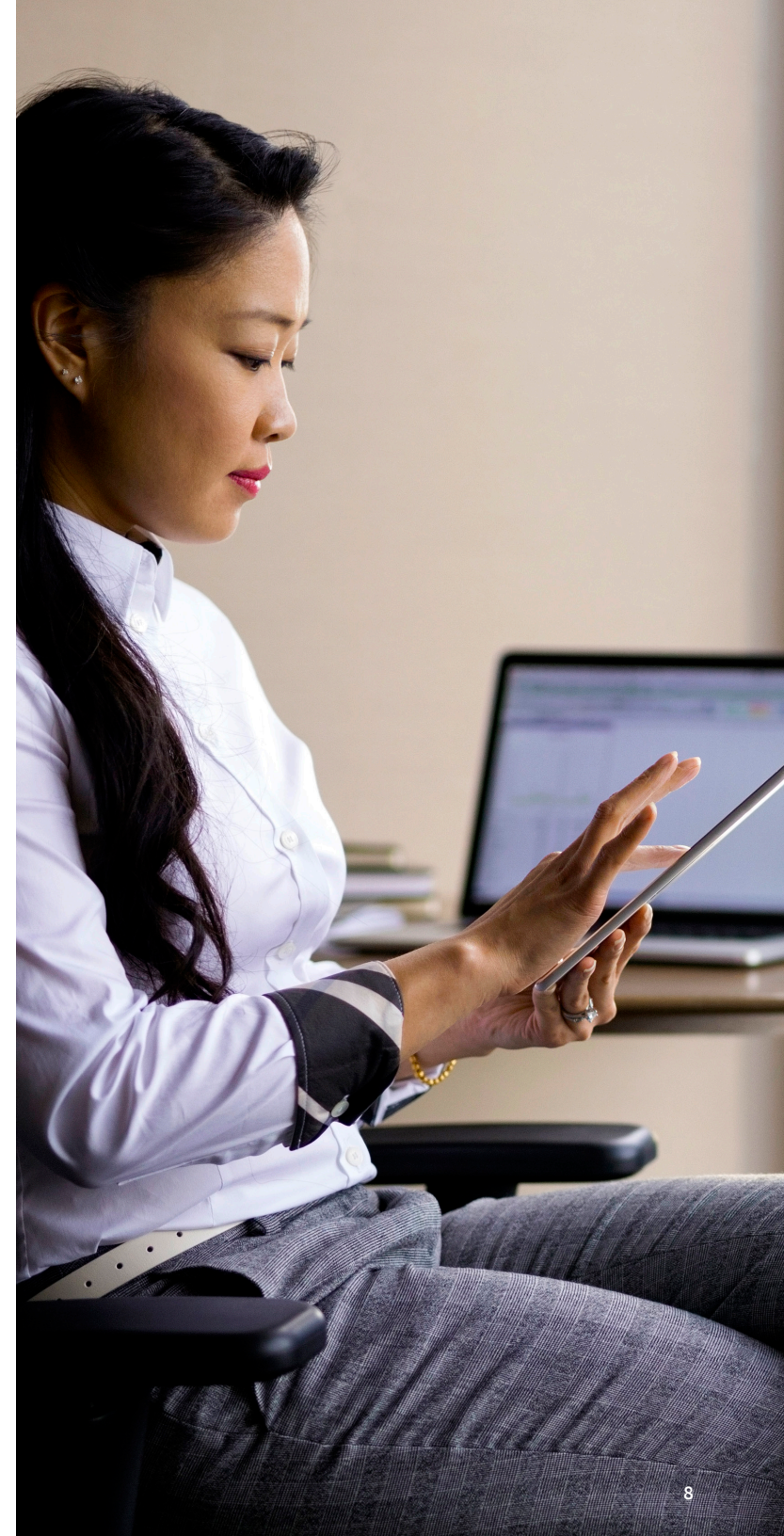
- Leverage best practices and design based on decades of experience and thousands of implementations.
- Enable faster, simpler deployments with prepackaged workflows, content, integrations, and analytics.
- Avoid complex customizations; simplify maintaining software.

Cloud design drives business agility

- Provide a consistent and powerful user experience with software designed for the cloud.
- Simplify data aggregation and workflow integration with connected cloud apps.
- Enjoy a lower TCO, elastic computing power, hyper scaling, automatic upgrades, and a data lake.

Actionable insights with enterprise analytics

- Enable accurate, data-driven decisions with access to interconnected virtual instances of data.
- Unify global and local data without physical replication; deliver federated data access worldwide with local and aggregate views.
- Surface in-context data with prepackaged industry and role-based content.



Extending the enterprise with networked commerce

- Leverage data that sits outside an organization's four walls to run a global supply chain.
- Gain end-to-end visibility for operational excellence and actionable insights.
- Accelerate innovation and time to market with virtual vertical integrated, self-orchestrating value chains.

AI unlocks business potential

- Execute tasks, recommend next-best sales offers, and predict maintenance issues with a context-aware digital assistant.
- Automate repetitive tasks with instant access to information via voice or chat.
- Anticipate, advise, and derive data insights with an intelligent advisor.

Service delivery drives productivity

- Prioritize time to value, with a methodology guided by decades of successful ERP implementations.
- Strategically map unique requirements to ensure alignment with both current and future technology integration needs.
- Take advantage of rich industry prototypes, configured to customer preference, and developed in iterative sprints to provide agility and extensibility.
- Deploy confidently with proven data migration, testing tools, innovative end-user training, and managed services reducing total cost of ownership.



Take a closer look

The industry-driven functionality in each CloudSuite delivers a comprehensive technology platform of services to choose from which serve as a unifying foundation for your entire business ecosystem.



Infor OS

As a comprehensive technology platform available for all Infor CloudSuite solutions, Infor OS provides an enhanced enterprise experience, with seamless integration across Infor and non-Infor products.



Enhanced enterprise experience

Infor OS centralizes access to applications, using single sign-on, providing organization-wide visibility into real-time information and streamlining communication across the business.



Seamless integration

Infor and third-party enterprise systems can easily integrate—whether in the cloud, on-premises, or in hybrid deployments—while eliminating information silos with Infor’s advanced integrated PaaS solution and API gateway.



Transformational data as a service

Provide data acquisition technologies and a unified repository for capturing enterprise data. Infor’s data lake ensures data fidelity, governance, security, and access.



Artificial Intelligence

Transform historically complex AI technologies (natural language processing, intelligent automation, and machine learning) into valuable and attainable enterprise goals.



Extensibility

Organizations can rapidly develop robust enterprise capabilities based on their needs. Whether it's an intuitive consumer-grade web interface, a high-productivity form, or a business process to replace customizations, Infor's developer tools can help create the right experience with minimal coding.



Data and system governance

Infor's governance, risk, and compliance (GRC) software helps organizations navigate the complexities of effective governance by monitoring regulatory and statutory standards and proactively updating critical applications. Infor provides a localization services platform for e-auditing, tax reporting, banking, statutory reporting, trade statistics reporting, tax calculation, and e-invoicing for Infor CloudSuite solutions.

*Solutions described on this page are optional



Infor CloudSuite

Simplify your company's complex deployments with Infor CloudSuite. With a core ERP and high-value extension applications, each CloudSuite provides proven solutions built on industry best practices.

■ MANUFACTURING

[CloudSuite Automotive](#)

[CloudSuite Aerospace & Defense](#)

[CloudSuite Chemicals](#)

[CloudSuite Industrial Enterprise](#)

[CloudSuite Industrial \(SyteLine®\)](#)

■ DISTRIBUTION

[CloudSuite Distribution Enterprise](#)

[CloudSuite Distribution](#)

[CloudSuite Equipment](#)

■ CONSUMER PRODUCTS

[CloudSuite Food & Beverage](#)

[CloudSuite PLM for Process \(Optiva®\)](#)

■ FINANCE

[CloudSuite Financials](#)

[CloudSuite Expense Management](#)

■ HUMAN RESOURCES

[CloudSuite HCM](#)

[CloudSuite Workforce Management](#)

■ SERVICES INDUSTRIES

[CloudSuite Corporate](#)

[CloudSuite Healthcare](#)

[CloudSuite Public Sector](#)

■ FASHION AND RETAIL

[CloudSuite Fashion](#)

[CloudSuite PLM for Fashion](#)

[CloudSuite Retail](#)

■ ASSET MANAGEMENT

[CloudSuite EAM](#)

[CloudSuite Facilities Management](#)

■ SALES & SERVICE

[CloudSuite CRM](#)

[CloudSuite Configure Price Quote](#)

[CloudSuite Field Service](#)

■ SUPPLY CHAIN

[CloudSuite SCM](#)

[CloudSuite WMS](#)

Delivering productivity with Infor Agility

Infor Agility is Infor's innovative service delivery model that impacts all aspects of Infor's customer life cycle. It is guided by decades of successful ERP implementations and has been continuously refined with the goal of delivering implementations on time and on budget, ultimately delivering faster value for our customers. Infor Agility combines aspects of agile methodology with advanced implementation accelerators, process intelligence tooling, a data migration factory approach, testing as a service, consumerized learning, and managed services options.

Implementation accelerators (IA)

IAs are industry-focused, preconfigured, yet flexible solutions based on Infor application suites. They are designed to deliver core industry-leading business processes, along with application configurations, implementation playbook, tools, and templates. These will deliver a prescriptive, repeatable process that will drive predictable results while helping to lower risk and increase time to value for Infor customers.

Business process assessment (60-30-10) approach

Infor believes that “not all business processes are created equal.” Our strategic 60-30-10 approach allows us to clearly identify, by leveraging a detailed IA Business Process Assessment workshop, the processes that are most important in helping our customers differentiate themselves and deliver maximum value. This model allows us to deliver our industry CloudSuite solutions with most of the necessary processes already built in and ready to adopt; about a third of the remaining processes are refined/configured to suit the needs of our customers; and the final layer receives the most focus, to truly make our solutions a competitive differentiator for the customer's business.

- 60%—These are core industry-leading processes delivered in the form of our pre-configured implementation accelerators. Customers can easily adopt these with very little effort, spending time primarily on only the validation of these core standard IA processes. These core processes are adopted “as is.”



- 30%—These are the processes that truly enable differentiation for our customers. We work with our customers to configure these processes, providing specific guidance on how to optimize their solution. While this phase takes a little more time and effort, it allows us to provide options that our customers can tailor and configure to best fit their specific business needs.
- 10%—These processes are where we spend the most time and resource capacity. Focusing on those processes that are highly differentiating/unique to our customers, the objective is to enable them to help make dramatically better business decisions and provide a better experience to their customers.

By eliminating the need for any customized work within the 60% of the processes, we are able to free up time to collaborate with our customers and focus on the 30% (differentiating) and 10% (unique) processes and help our customers achieve a better business outcome.

Data migration

The risks and costs of do-it-yourself data migration may not be clear until it's too late. Too many in-house migrations lead to go-live delays, or worse, production problems resulting from poor data migration. Infor Data Migration services use established methodologies to successfully, accurately, and quickly complete critical, customer data migrations. This proven service helps to eliminate costly in-house errors, ensures implementation stay on track, and sets a solid foundation for future data management processes.

Testing as a service

Infor Testing as a Service (TaaS) delivers a single platform for testing the full range of functional and non-functional requirements for deploying multiple tools. Whether it's user experience, functional requirements, data services, integration services, or application performance, organizations can deploy releases with confidence and minimize post-deployment issues. Infor TaaS provides the same tools and content that Infor uses for QA and testing during application deployment, including test libraries and scripts developed across the TaaS community.

Consumerized learning

Infor's consumerized learning is an innovative approach that provides a personalized enterprise learning environment. Users can consume training in a variety of formats that are modern, easy to use, and delivered in an embedded, contextualized, consumer-grade user experience.

Managed services

When the implementation is complete, customers want to concentrate on running their businesses. Infor Managed Services allows them to do just that. With a service agreement tailored to their specific requirements, customers will benefit from increased productivity and a reduced total cost of ownership.



The last upgrade you'll ever need

To drive business agility, networked analytics, and an engaging user experience across the enterprise, Infor CloudSuite solutions:

- Free customers from upgrade installations and testing
- Include essential industry-specific capabilities out of the box
- Leverage Infor OS for cross application collaboration
- Are natively designed for the AWS platform to deliver optimum performance

Built for the cloud—built for your industry. Infor CloudSuite solutions are the last upgrade you'll ever need.

**Transform your business
with Infor CloudSuite solutions**

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About Infor

Infor is a global enterprise leader in business cloud software and a strategic technology partner for more than 68,000+ Enterprise and SMB companies. Enterprise software solutions that are built for the cloud, built for your industry. From Manufacturing to Healthcare to Retail and Fashion, we cover all industries and have ERP end-to-end solutions that are brought together by artificial intelligence technology.

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641 Avenue of the Americas, New York, NY 10011