



Infor ERP SyteLine Workflow



Manage, organize, and
distribute tasks

Route actions via email

Speed decision process

Extend ERP throughout the company

Enable workflow across the Web

Customize business processes

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Streamline Business Processes Across Multiple Boundaries

Today's advanced workflow solutions allow manufacturers to streamline business processes across functional and corporate boundaries — cutting cycle times, increasing reliability and eliminating waste.

Infor ERP SyteLine Workflow accesses a company's data and distributes it throughout the organization. The system allows manufacturers to communicate within and outside the enterprise and compete more effectively. The flow of work streams throughout the entire business, providing complete visibility and routing for vital documents, notes and data required for each person in the business process. From the executive suite to the factory floor, employees, suppliers and customers can see data, react and execute the tasks necessary for bringing products to market more quickly.

With Infor ERP SyteLine Workflow, manufacturers can extend their enterprise systems beyond traditional ERP users by leveraging the Internet and Microsoft technologies to include customers and suppliers in business processes.

Speed the Decision Process

As manufacturers know, speed is critical in today's competitive, customer-driven environment. Infor ERP SyteLine Workflow delivers speed. Manufacturers can create and maintain standard routing processes, or workflows, to cut inefficiencies, reduce processing delays, and speed turnaround times. Infor ERP SyteLine Workflow provides each user with all the information necessary to efficiently react to and complete an ERP transaction. Infor ERP SyteLine Workflow enables speedier, standardized business processes while reducing guesswork and unnecessary steps, resulting in more effective interdepartmental collaboration and faster service to customers.

Infor ERP SyteLine Workflow lets you:

- Manage, organize, and distribute tasks
- Route actions via email
- Speed decision process
- Extend ERP throughout the company
- Enable workflow across the Web
- Customize business processes

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Leveraging Resources

Infor ERP SyteLine Workflow allows organizations to leverage investments in IT infrastructure, applications and ERP business systems.

Manufacturers can deliver critical information by making enterprise data accessible through common tools such as Microsoft Office and the Internet.

Infor ERP SyteLine Workflow operates on the familiar Microsoft platform, which expands access of your company's data resources to wider communities of end users. Non-ERP system users — including company executives, customers and suppliers — can receive and contribute data within the routing processes. By allowing employees to view their ERP data through familiar applications, training costs are dramatically reduced and employees become productive in a short time.

Since all business data is stored and transported via the Microsoft Exchange server, users do not have to “log on” to the ERP system to complete or route a business process.

Simplifying Communications

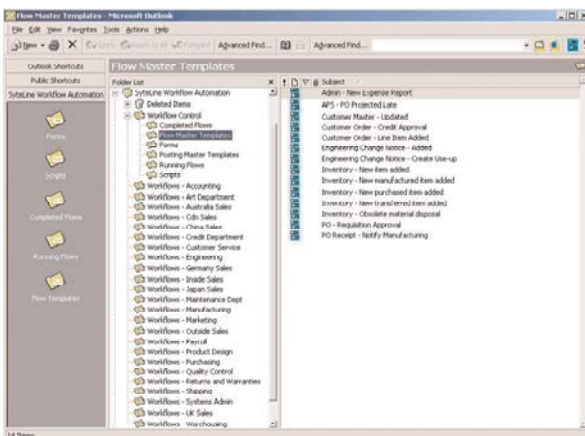
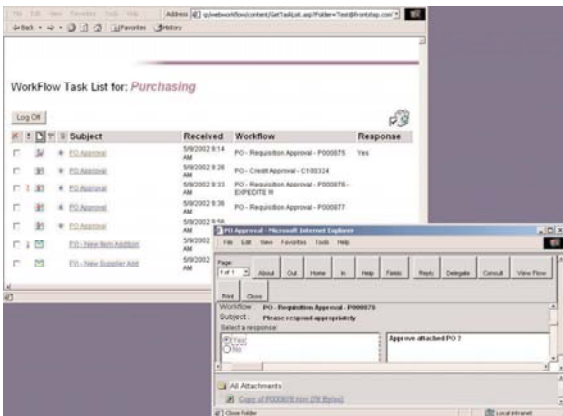
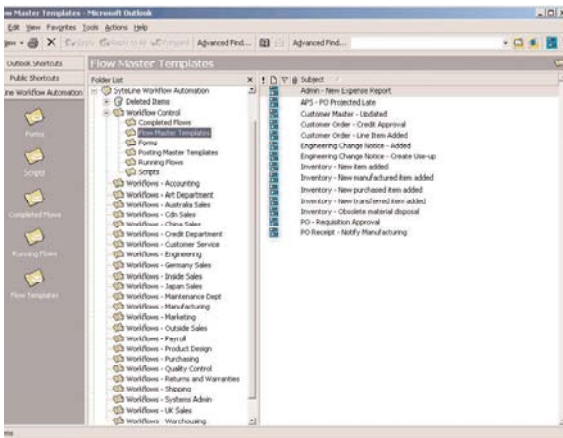
Infor ERP SyteLine Workflow supports team communication — enabling the right people to make the right decisions at the right time. It does not require users to learn yet another new interface. Infor ERP SyteLine Workflow lets users access workflows from their Microsoft Outlook email folders and inboxes, so information is readily available in a familiar format. Many ERP processes — such as purchase order approval — can be routed with Infor ERP SyteLine Workflow. The approval of the purchase order will then set in motion a variety of other activities.

Infor ERP SyteLine Workflow is Web-enabled. It simplifies communication among customers, suppliers and business partners because it allows information access, delivery and work support information to flow throughout the supply chain and across organizational boundaries. All parties in the process can more easily participate in the process of delivering on time and satisfying customers.

Providing Active, Process-Driven Information Flows

Infor ERP SyteLine Workflow creates active, process-driven information flows throughout the enterprise and across the supply chain. As a business function or activity is completed, the next business function in the defined process is triggered and messages are sent to the appropriate individual or system location. If there is no response to the message, an alternative individual is notified — leaving no message unanswered and no process incomplete.

Business functions, such as customer credit inquiries or purchase order approvals, are automatically routed from Infor ERP SyteLine to the designated recipients for action. Users can forward a mission-critical document to a list of individuals for review, annotation, revision and approval, all with a simple click of the mouse — right from their desktop.



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Enabling Continuous Improvement

The business of manufacturing will continue to change over time. Your business processes will be impacted and change over time, as well. Infor ERP SyteLine Workflow provides a knowledge management infrastructure that helps your work force continuously customize work processes for greater efficiency. Decision makers quickly assess how changes are affecting their organizations, customers, and suppliers, so they can make intelligent decisions for the future. The net impact is that your company becomes more flexible and achieves significant cost savings.

Manufacturing professionals can easily visualize and automate existing business processes, monitor their progress, and modify them in real time to improve efficiency and respond rapidly to changing business needs. Bottlenecks and redundant steps are eliminated, because people can modify processes in real time, making the overall enterprise more productive.

Automate Your Processes

Infor ERP SyteLine Workflow empowers manufacturers to apply their business knowledge to design efficient processes that can be used by anyone — within a department, across the enterprise, or across the global Internet. Infor ERP SyteLine Workflow deploys a flexible, simple architecture that is both easy to administer and non-resource-intensive.

- A graphical workflow builder allows users to quickly and easily visualize, design, implement, maintain and modify sophisticated workflows.
- Drag-and-drop building tools allow manufacturers to create graphical flow charts of standard business practices without programming.
- Manufacturers designate each step, and set up conditions that determine how work should flow, identify bottlenecks, and eliminate redundant or wasted steps.
- Integration of document files, spreadsheets, images, graphics, audio and video are possible using the system's multimedia options.

A workflow can be as simple as a single step, or as complicated as a process containing hundreds of steps with complex routing algorithms and prerequisite conditions— Infor ERP SyteLine Workflow can handle them all.

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Infor takes pride in the 20 years of experience we have in the manufacturing industry. Using our deep base of industry knowledge and proven communications and planning applications, we help suppliers and manufacturers achieve their business goals.

We are passionately focused on providing comprehensive solutions that meet the unique challenges of the manufacturing industry on a global scale. Our solutions are comprehensive, open and modular, giving you the optimal choices to meet today's challenges and leverage tomorrow's opportunities.

Requirements

- Microsoft .NET platform/Servers
- Microsoft Windows 2000 Server
- Microsoft SQL Server 2000
- Microsoft Exchange Server 2000
- Microsoft Internet Information Server



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